

Terms of Service

Last Updated: [12/18/2024]

Introduction and Acceptance

Welcome to The People Movers, a professional Packing Moving service provider based in Toronto, Ontario, Canada. By hiring us for your moving needs, you agree to comply with and be bound by the following Terms of Service ("Terms"). Please read them carefully. If you do not agree to these Terms, do not use our services.

By booking a moving service with The People Movers, you agree to these Terms of Service ("ToS"), as well as any additional policies or rules we may provide. The agreement becomes effective when you confirm your booking with us.

Definitions

"Company" refers to The People Movers, which provides Packing, Moving, and Storage services in Ontario.

"Customer" refers to any individual or entity that hires The People Movers for Packing, Moving, and Storage services.

"Services" refers to any services offered by The People Movers, including but not limited to Packing, Moving, and Storage services.

"Agreement" refers to this Terms of Service ("ToS") document.

User Obligations and Restrictions

User Responsibilities: You, the Customer, agree to provide accurate and complete information regarding the move, including the pick-up and delivery locations, and any special requests.

Prohibited Activities: You are prohibited from providing inaccurate or misleading information, attempting to move hazardous materials, or obstructing the moving process. We do not move the following items: compressed gasses, contraband, firearm, pets, and perishables

Access and Preparation: You agree to ensure that the pick-up and delivery locations are accessible and properly prepared for the move (e.g., clear pathways, elevators, etc.).

Privacy Policy and Data Protection

The People Movers is committed to protecting your privacy. We will collect personal information (such as your name, contact information, and address). All information is handled in accordance with our Privacy Policy, which can be found following this ToS.

Intellectual Property

Ownership of Content: The content on our website, including but not limited to text, graphics, logos, and images, is the property of The People Movers and protected by copyright laws.

User-Generated Content: Any photos or content shared by you related to your moving experience may be used by The People Movers for marketing purposes.

Payment Terms

Fees and Charges: Moving services are charged based on factors such as: time, distance, size of the load, and any additional services (e.g., packing or storage). Rates will be provided to you at the time of booking.

Billing and Refunds: Payments are due before or upon completion of service. We accept credit cards and other payment methods as specified on our website. If you cancel the service within 24 hours of booking, you may be eligible for a refund. Cancellations after this time may result in a lost deposit.

Limitation of Liability

The People Movers will **only** be liable for any loss, damage, or injury that occurs during the move, **in cases of negligence by us**. We are not responsible for damage to items that were improperly packed by the customer or pre-existing damage.

No Warranty: While we make every effort to ensure a safe and efficient move, we do not guarantee that the service will be free from interruptions or errors.

Indemnity

You agree to indemnify and hold The People Movers harmless from any claims, damages, or expenses arising from your breach of these Terms or your actions during the moving process.

Dispute Resolution

Governing Law: These Terms will be governed by and construed in accordance with the laws of Ontario, Canada.

Dispute Resolution: In the event of a dispute, you agree to first attempt to resolve the matter through informal negotiation. If the dispute cannot be resolved, it will be submitted to binding arbitration in Ontario.

Termination of Service

The People Movers reserves the right to suspend or terminate services if the Customer fails to comply with these Terms, refuses to pay, or provides false or misleading information. You may terminate the service by notifying us within 24 hours of booking or at least 5 business days before the scheduled move date.

Changes to the Terms

The People Movers reserves the right to modify or update these Terms at any time. Any changes will be posted on our website (www.thepeplemovers.ca), and it is your responsibility to review them regularly. By continuing to use our services after changes are made, you accept the revised Terms.

Force Majeure

We are not responsible for any delays or failure to perform our services due to events beyond our control, including but not limited to natural disasters, strikes, pandemics, or other unforeseen circumstances.

Severability

If any provision of these Terms is found to be invalid or unenforceable by a court, the remaining provisions will continue to be in effect.

Entire Agreement

This Agreement constitutes the entire understanding between the Customer and The People Movers regarding the use of moving services and supersedes any prior agreements or understandings.

Contact Information

If you have any questions or concerns regarding these Terms of Service, please contact us at:

The People Movers
Phone: 6477640299
Email: Info@ThePeopleMovers.ca

Address: 29 Apache Trail, Toronto, ON M2H 2H7
Website: <https://www.ThePeopleMovers.ca>

Privacy Policy

Who we are

we are The People Movers, a professional Packing Moving service provider based in Toronto, Ontario, Canada.

Our online platforms:

Website: <https://ThePeopleMovers.ca>

Google: <https://maps.app.goo.gl/uAHN12aLMUskAQ5S6>

Hamaagal: <https://en.hamaagal.com/canada/toronto/moving/the-people-movers>

Facebook: <https://www.facebook.com/share/15SzUvQCMk>

WhatsApp:

Instagram: <https://www.instagram.com/the.people.movers>

Youtube: <https://youtube.com/@thepeoplemovers>

Twitter: <https://x.com/thepeoplemvr>

Tiktok: <https://www.tiktok.com/@the.people.movers>

We reserve the right to use other websites, platforms, and social handles as we see fit. any interaction with The People Movers shall be included under this policy.

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Collection of Personal Information

We collect personal information when you engage our moving services, request a quote, book a move, or contact us for inquiries. The types of personal information we may collect include: Name, Address, Contact information (phone number, email address), Payment information (credit card details, billing address), Moving details (date, time, inventory, special requirements) Information related to the moving process (e.g., pickup and delivery locations). We collect this information through forms, phone calls, emails, and our website.

Use of Personal Information.

We use the personal information we collect for the following purpose. To provide and manage our moving services. To communicate with you regarding your booking, including confirming, rescheduling, and providing updates. To process payments and billing. To personalize your moving experience and offer relevant services. To improve the quality of our services and for customer support purposes. To comply with legal obligations and resolve any disputes.

Sharing of Personal Information.

We will not share your personal information with third parties except in the following circumstances: With service providers or subcontractors who assist us in providing moving services (e.g., drivers, storage facilities, packing services). These parties are obligated to protect your information and use it only for the purposes for which we engage them. * To comply with legal obligations or in response to lawful requests by public authorities, including for national security or law enforcement purposes. With your consent or as otherwise required by law. We will not sell or rent your personal information to third parties

Protection of Personal Information.

We implement appropriate administrative, technical, and physical measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. These measures include secure payment gateways, encrypted communications, and restricted access to information by employees.

Retention of Personal Information.

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

Accessing and Updating Your Information.

You have the right to access, correct, or update the personal information we hold about you. If you wish to do so, please contact us using the contact information provided below.

Children's Privacy.

Our services are not intended for individuals under the age of 18, and we do not knowingly collect personal information from children. If you believe that we have

collected information from a child, please contact us, and we will take steps to delete such information.

Changes to This Privacy Policy.

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. Any changes will be posted on our website with an updated "Effective Date." We encourage you to review this Privacy Policy periodically.

Contact Us.

If you have any questions or concerns about this Privacy Policy or our practices, please contact us:

The People Movers

29 Apache Trail, Toronto, ON M2H 2H7

+1 647 764 0299

Info@thepeoplemovers.ca

ThePeopleMovers.ca

By using our services, you consent to the terms of this Privacy Policy.